

Nuance **Healthcare**

Dragon Medical One Desktop Application 2025.1

Release notes, [25.1.54566.0](#)

[Important information](#) | [Improvements](#) | [Solved issues](#) | [Known issues](#) | [System requirements](#) | [Product life cycle](#) | [Release history](#)

Important information

New access requirements

Dragon Medical One 2025.1 requires access to <https://dragon.au.dmp.nuance.com> via port 443; make sure your firewall doesn't block this port.

Linux extensions deprecated

For maintenance and security reasons, there will be no future versions or security updates for Linux extensions. Users should instead use the Citrix native extension for Linux. Further details will be made available in end-of-life support information by mid 2025.

What's new

Azure Virtual Desktop Support

The Nuance RDS Client Audio Extension and Nuance PowerMic RDS Client Extension now support the Remote Desktop client for Windows with both RDS and AVD. For more information, see the *Dragon Medical One Audio Routing Guide*.

Text control support using Java/.NET SDK

You can now integrate the Dragon Medical One Java/.NET SDK into third-party EHR apps. Dragon Medical One 2025.1 recognizes the EHR as a supported application and enables full text control, while also maintaining backward compatibility. The feature flag is enabled by default in the configuration file.

Improvements

Improvement in authorization security

Dragon Medical One 2025.1 no longer allows organization-based tokens for no authentication logins, or auto-provisioning for SSO and ADFS authentication types. Token renewal issue handling has been enhanced for SSO, ADFS, and Trusted authentication types.

Focus control between different iFrames in WebView2 implementation

Cerner mPages users can customize their templates to include different text controls within different iFrames. Cerner mPages users can switch between different WebView2 text controls embedded in different iFrames with full dictation support.

Solved issues

General

- Launching Dragon Medical One using the command line now works as expected. [1702171, 1868311]
- Auto-text voice commands now work as expected. [1723354]
- The Dragon Medical One Help no longer encounters errors in Microsoft Edge. [1913621]
- Dragon Medical One no longer shuts down unexpectedly in the following scenarios:

- When connecting to a PowerMic 4 device. [1926438, 1880024]
- When Dragon Medical SpeechKit is loaded from a subfolder in Citrix. [1929608]
- When trying to replace text in the dictation box when using Cerner PowerChart. [1890372]
- When trying to write telemetry data. [1974164]
- When Cerner users roam between workstations. [1790558, 1802886, 1845950]

Application support

- Selection voice commands work as expected. [1530319]
- Dragon Medical One no longer shuts down unexpectedly due to Windows Communication Foundation errors. [1879942]
- Speech focus anchoring now works as expected in Epic. [1708773]
- Inserting auto-texts now works as expected in Epic. [1946197]
- PowerMic USB devices now remain available after roaming to a different workstation. [1846843]

Known issues

Functionality not included in the 2025.1 release

Use cases and functionality that are not supported

- Fields that are supported for dictation at the cursor but require key press simulation for full functionality
- Basic Text Control with URL support

Applications and text control types that are not supported

- WPF
- Delphi TRichEdit

Omnissa Horizon client

Omnissa Horizon client 2024.3 or later: To install the Nuance VMware Client Audio Extension and Nuance PowerMic VMware Client Extension provided with DMO 2025.1, create the following registry key on the client endpoint before running the Extension setup:

```
[HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\VMware, Inc.\VMware VDM\Client]
"Version"="8.7.0"
"BuildNumber"="20649873"
```

VMware Horizon Agent 8

When having VMware Horizon Agent 8 installed, Dragon Medical One might not start again after the application has been closed. The issue has been fixed with the VMware Horizon 2111 release (Horizon Agent 8.4).

Screen saver not displayed

When working with a Philips SpeechMike or Nuance PowerMic 4 device, the screen saver is not displayed after the configured period of inactivity when recording is in standby mode.

To disable this behavior, press and hold the left mouse and touchpad buttons on the recording device for five seconds. When the firmware setting has been changed successfully, the device provides visual and audio feedback. This setting is stored on the device and needs to be changed individually on each device.

Formatted auto-text context formatting limitations

Formatted auto-texts are inserted using the clipboard, which means Dragon Medical One can't apply context-dependent formatting adjustments like automatically adding white space or adjusting capitalization. To avoid this, users can dictate a punctuation mark or new line before inserting an auto-text, or adjust the formatting and capitalization manually.

Dragon Medical One

General

- Sometimes a crash dump file is created when closing Dragon Medical One.
- When transferring text from the Dictation Box to the target text control, the target application sometimes displays an error message telling the user that the operation cannot be completed because the clipboard is in use by another application. In this case, users can recall the text back to the Dictation Box and try to transfer the text again.
- On a virtual machine, when configuring the 'General.EnableHandsFree' and 'General.StartInStandbyMode' settings in the SoD.DefaultOptions section of the Dragon Medical One configuration file to True, these settings are not reflected in the 'General' pane of the **Options** dialog box.
- When working in unsupported applications with Basic Text Control enabled, the microphone icon is sometimes not updated to indicate Full Text Control when switching to a supported application.
- Saying **press tab** does not insert a tab in the Dictation Box, it changes the focus to another text control instead.
- The following voice commands do not work in the anchored Microsoft Word application when the focus is on any other window: **press space, press tab, press enter, cut, copy, paste.**
- Deploying Dragon Medical One using the Windows Installer fails if the user does not have administration rights. To be able to install the MSI package, you must run the Command Prompt as administrator.
- Sometimes when the user opens the **Options** dialog box and then closes Dragon Medical One, the app doesn't close properly and can't be restarted. To be able to restart Dragon Medical One, the user first needs to manually end the SOD.exe task in Task Manager.
- The Dragon Medical One installer auto update window shows the wrong year.
- When switching between languages, the **Language** field on the logon dialog box is not populated. Users must select a language from the list to continue.

Dictation

- When using a selection voice command in the Dictation Box after it was opened automatically, the cursor focus is removed from the original unsupported application.
- When the Dictation Box is open and the 'Anchor the speech focus when recording is started' option is enabled in the 'General' pane of the **Options** dialog box, putting the cursor into a supported text control and starting recording will not close the Dictation Box on the first attempt and the Dragon Medical One user interface will reflect the change of the recording status only after a delay of several seconds.
- When dictating in Google Chrome or Microsoft Edge applications, formatting commands are not supported.
- When dictating in Google Chrome or Microsoft Edge applications, the commands **undo that** and **redo that** are not supported.
- When dictating in an edit control and exiting the edit control application, the remaining part of the utterance is written to the Dictation Box in the incorrect order.
- When dictating over text that contains bullet points, the cursor is not positioned at the end of the newly dictated text.

Formatted auto-texts

- When inserting a formatted auto-text that contains a table in the Dictation Box, the cursor is not positioned at the end of the auto-text.
- When transferring a formatted auto-text from the Dictation Box to Microsoft Word or a Google Chrome/Microsoft Edge text control, the transferred text is highlighted in black.

System requirements

For more information on supported infrastructure and text control support, see the *Dragon Medical One Installation and Administration Guide*.

System requirements

- Operating systems:
 - Microsoft Windows 10
 - Microsoft Windows 11
 - Microsoft Windows Server 2016
 - Microsoft Windows Server 2019
 - Microsoft Windows Server 2022
- Runtime:
 - Microsoft .NET 4.7.2
 - Microsoft .NET 8.x (x86)
 - Microsoft ASP.NET Core 8.x (x86)
 - Microsoft WebView2

Virtualized environments

- Citrix:
 - Citrix XenApp and XenDesktop 7.15 or higher
 - Citrix Virtual Apps and Desktops 1912 LTSR or higher
 - Citrix Workspace app 1912 LTSR or higher
- VMware Horizon View 7:
 - VMware Horizon View Agent 7.13 or higher
 - VMware Horizon View 5.5 or higher
- Virtual server operating systems:
 - Microsoft Windows Server 2016
 - Microsoft Windows Server 2019
 - Microsoft Windows Server 2022
- Runtime:
 - Microsoft .NET 4.7.2
 - Microsoft .NET 8.x (x86)
 - Microsoft ASP.NET Core 8.x (x86)
 - Nuance Virtual Extensions 2024.1 (124.1.547.2423)
 - Nuance PowerMic 2024.1 (124.1.547.2423)

Note: Audio extensions are backwards compatible up to a year. However to take advantage of new functionality, we recommend you upgrade.

Virtualized environments - Thin client support

- IGEL (For information on the IGEL thin clients supported, search for *Nuance compatibility* in the [IGEL Knowledge Base](#).)

Best-effort support

If your environment does not meet the minimum requirements outlined, Nuance's ability to assist may be limited. This means that most functionality questions continue to be addressed, but if a bug is suspected or you are running into an issue that requires a technical investigation beyond known issues and fixes, we will recommend that you upgrade to the latest supported version. The following products fall into this best-effort support framework (this list is not comprehensive):

- Microsoft Windows 8.1
- Microsoft Windows Server 2012 R2
- Citrix Workspace app < 1912

Third-party environments

Support for third-party environments is only valid as long as they are supported by the corresponding vendor and might be subject to other restrictions. Please contact Nuance Technical Support for details. For more information, see the documentation delivered with the third-party product and supporting Nuance documentation.

When standard support by the vendor has stopped, Nuance will continue support if an issue is specific to the Nuance solution, within the limitations of the vendor's standard end-of-life and Nuance's policy. This means that issues that are a combination of the vendor's component and the Nuance solution cannot be supported.

Product life cycle

Version	Status	End of support	Limited support	End of life
Dragon Medical One 2022.1	Limited support	July 31, 2024	January 31, 2025	June 30, 2025
Dragon Medical One 2022.2	Limited support	July 31, 2024	January 31, 2025	June 30, 2025
Dragon Medical One 2022.3	Limited support	July 31, 2024	January 31, 2025	June 30, 2025
Dragon Medical One 2023.2	Limited support	July 31, 2024	January 31, 2025	June 30, 2025

Dragon Medical One 2023.3	Limited support	September 29, 2024	March 31, 2025	September 30, 2025
Dragon Medical One 2023.4	Limited support	November 29, 2024	May 30, 2025	November 28, 2025
Dragon Medical One 2024.1	Supported	February 20, 2025	August 20, 2025	February 20, 2026
Dragon Medical One 2024.2	Supported	May 15, 2025	November 17, 2025	May 15, 2026
Dragon Medical One 2024.3	Supported	September 25, 2025	March 25, 2026	September 25, 2026

Release history

[\[+\] Dragon Medical One Desktop Application 2024.3](#)

[\[+\] Dragon Medical One Desktop Application 2024.2](#)

[\[+\] Dragon Medical One Desktop Application 2024.1](#)

[\[+\] Dragon Medical One Desktop Application 2023.4](#)

[\[+\] Dragon Medical One Desktop Application 2023.3](#)

[\[+\] Dragon Medical One Desktop Application 2023.2 Hotfix 1](#)

[\[+\] Dragon Medical One 2023.2](#)

[\[+\] Dragon Medical One 2022.3 Service Release 1](#)

© 2025 Nuance Communications, Inc. All rights reserved.